

CUSTOMISATION PACKAGE OPTIONS

Alison can develop the solution that you've been looking for

Simple system customisations such as new fields, a simple change to a screen to suit your needs or a new form or printout generally don't take long and the time spent customising these can be deducted from your general support package.

More complex customisations will require the purchase of a Developer Customisation package. This customisation package gives you the undivided attention of our developer, Alison Carr.

Customisations can include:

- Major script rewrites & module changes
- New report templates
- API implementations
- Urgent feature requests
- Complex interactions with school databases

Your organisation can purchase a package of 5, 10 or 20 hours @ \$110 p/hr plus GST. Any unexpended hours can be transferred to your general support package.

What's the process?

After the initial contact, together we'll generate an expectations document, decide which package you'll need and then Alison will get to work. A 2 week intensive timeframe will be devoted to your school-specific customisation.

Every year we review what we charge so that we can continue to innovate and invest in bringing our Music Monitor users the best experience. The change is done in accordance with Music Monitors' Terms and Conditions.

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